



Extended Health and Dental coverage

Selkirk College Students' Union

250.365.1303 www.selkirkstudents.ca

Green Shield Canada (GSC)

Extended Health/Dental Provider

1.888.711.1119 www.greenshield.ca

AGA Benefits Solutions (formerly J & D Benefits)

Third party administrator

1-800-363-6217

<https://jdbenefits.onvitalobjects.com/vouseraccount/Register>

The blackout period is for first time and returning students. It lasts about 6 weeks from the beginning of the month that your course starts. (Example: Sept. 1-mid Oct, Jan. 1-mid Feb.) Once it is over you can register with AGA Benefits Solutions and Green Shield Canada (GSC). Submit any claims and/or resume direct billing with GSC. Make sure to hang on to your receipts!

You will have coverage for 12 months starting from the first day of the month your course starts. (Example: started Sept. 9, you have coverage Sept. 1-Aug 31 of the following year.) It is good all across Canada, as long as your provincial health care is up to date. Whether you are in school or not in school. If you have provincial healthcare outside of BC (MSP) you will need to contact the SCSU.

There are two separate registrations. GSC, the extended health/dental provider, and AGA Benefit Solution, the third party administrator. If you are have a problem registering, questions about your coverage or a claim, contact the SCSU, AGA or GSC.

As of Aug. 2023 GSC has increased their login security. Previously registered students will have an extra few steps to gain access to their account.

How to register with AGA Benefit Solutions:

You will receive an email from them when the blackout period is over. You will register with them to add dependents, at a cost, to your coverage or assign a beneficiary for your Life/Accident Insurance Benefit.

Your 'Certificate Number' is your 6-digit student number. 123456

The 'Client Number' is SSU- (No numbers, just SSU-)

How to register with GSC: (After the blackout period is over)

Go to “Login” (top right). Login as GSC Member

****Your Plan Member #/GSC ID # is SSA (your 6 digit student #) followed by -00.**

Example: SSA123456-00 **

Once you are registered, you can print a GSC ID card or download the app and have it on your phone. Submitting claims and direct billing, if option with service provider, is now available.

GSC everywhere Mobile App-free download.

<https://www.greenshield.ca/en-ca/products-and-services/for-me-and-my-family/mobile-app>

Submitting a claim:

After you are registered, go to ‘Claims Information’ (bottom left) and there will be a drop-down menu on how to submit a claim.

Option 1 (Direct Billing-Healthcare provider submits claim)

EASIEST If you are already registered, your health care provider is already registered with GSC they will submit the claim for you. (To find out if your healthcare provider is registered with Green Shield, simply ask, “Are you registered with GSC?” IF they say ‘yes’, provide your GSC ID # and you are good to go!

If not, refer to Option 2 & 3)

Option 2 (You submit claim online)

EASIER Once registered for Plan Member Online Services, select “Submit a Claim” from the menu.

Select the type of claim you are submitting. Enter your complete claim detail and click “Submit”. (Hang on to all your original documentation, as it is possible you will be selected for an audit.)

Option 3 (Mail)

Not quite as easy, but not that hard either It can be done the “old fashioned” way, through the mail. Print up forms at Green Shield or pick up at SCSU office. Please contact SCSU or GSC if you need help.

Contact info:

SELKIRK COLLEGE STUDENTS’ UNION

Robin Legere at r.legere@selkirkstudents.ca

or healthanddental@selkirkstudents.ca

Castlegar-250.365.1303

Nelson-Tenth Street-250.505.1329

Nelson-Silver King-250.354.3239

www.selkirkstudents.ca

Are you graduating this year? Do not leave your coverage behind SCSU, the British Columbia Federation of Students (BCFS), and Prosum Health Benefits have partnered to offer affordable health and dental plans that you can access after you’re no longer a student. Starting as low as \$27 per month, Individual Health Assist plans allow you the flexibility to choose your level of coverage and more importantly find coverage that fits your budget. If you are graduating, your coverage from your students’ union benefits plan ends 12 months after the start date of your program; once your coverage ends, you will have 90 days to apply for a GSC Health Assist plan. Learn more about the plans available or to start your application at <https://www.surehealth.ca/plans-link>
For more information, contact Prosum Health Benefits at 1-855-751-6590 or info@ProsumHealthBenefitsInc.ca

DO NOT FORGET TO CHECK OUT OUR STUDENT DISCOUNT PROGRAM! <https://www.selkirkstudents.ca/deals>